

Association of Flight Attendants – CWA, AFL-CIO
Forty Third Executive Board Meeting
November 14-15, 2018
Washington DC

RESOLUTION

SUBJECT: Electronic Systems

BACKGROUND INFORMATION:

PROPOSED RESOLUTION:

WHEREAS, Members, LEC Officers and MEC Officers all need access to capable electronic systems in order to provide consistent and quality representation utilizing modern technologies; and,

WHEREAS, development of standardized electronic systems by the International Office may provide more capable systems for LEC and MEC Officers, and also avoid the duplication of efforts if each MEC were to attempt to develop these individually; and,

WHEREAS, these systems would be made available to any LEC or MEC that chooses to utilize them;

THEREFORE BE IT RESOLVED, that the International Office will explore and/or establish the development of programs and applications to provide Members and Officers with consistent and quality services; and,

BE IT FURTHER RESOLVED, that such programs and applications shall include, but not be limited to, a standardized website, standardized smartphone applications, and a standardized grievance management and/or ticketing system for use by all LEC's and MEC's; and,

BE IT FINALLY RESOLVED, that since these newly developed services will entail a long-term commitment to maintaining and improving upon capabilities as technology evolves, the International Office should explore hiring a dedicated IT professional and budget accordingly.

Unanimously Adopted on November 15, 2018